

## **Travel & Hospitality Policy**

May 2013 Updated November 2015 Updated May 2016 Updated May 2017



## **Policy Statement**

This policy has been designed to balance Waterfront Development's need to contain costs and demonstrate prudence in the conduct of its activities and the employee's need for convenience when travelling on the Employer's business. These provisions provide for the reimbursement of reasonable expenses necessarily incurred while travelling on the Employer's business and do not constitute income or other compensation that would open the way for personal gain.

## Responsibility

All employees who submit travel expenses for reimbursement are stating that their request is consistent with this policy.

 All employees who approve a travel reimbursement request or travel approval request are attesting that the request is consistent with this policy and they have the appropriate authorization to approve the request.

## **Accountability**

## Management

Management has the responsibility for administering travel in accordance with the requirements of this policy. Specifically, management must:

- determine whether travel is necessary
- ensure that the selection and acquisition of related arrangements are consistent with the provisions of this policy
- where required, preauthorize travel through the prescribed process
- verify and approve travel reimbursement requests

## **Employee**

The employee shall:

- obtain prior authorization to travel except where otherwise provided
- submit fully completed travel reimbursement requests as defined with necessary supporting documentation, including receipts and explanations as required
- submit claims within the appropriate timelines



Claims received 15 days after fiscal year-end will be reimbursed only when properly substantiated by the employee and when the Employer is of the opinion that the delay was justified.

The employee is responsible for becoming familiar with the provisions of this policy before departure.

Any fraudulent irregularity in the travel expense claim submitted by an employee, or any other misuse or misappropriation of public funds, may include, without limitations, disciplinary action, which may include termination.

## **Definitions**

#### Allowance

An authorized amount that may be claimed in lieu of actual expenditures for specific items, such as mileage.

## **Business Hospitality**

Expenses incurred for receptions, shows, performances, or other functions that are not connected to an employee's traveling expense while on employer's business.

#### Commercial Accommodations

Hotel/motel type of accommodation or similar commercial establishment that provides lodging at an established daily rate.

#### **Continuous Travel**

Continuous travel time is considered to begin at the scheduled departure time of the first flight of a journey and end at the earlier of:

- arrival at the destination
- the beginning of an overnight stop
- the scheduled arrival time of the first inter-connecting flight(s)within the airlines minimum connecting time rules.



## **Employee**

Any person receiving a wage, salary, or other remuneration in return for services rendered to Waterfront Development in connection with the Employer's business, but excluding those persons performing a service for a fee where the fee includes expenses.

## **Employer**

Waterfront Development

## **Expense Claim Form**

The form used to submit a statement of expense claim for reimbursement.

#### Expenses

The actual costs incurred, supported by proof of payment, up to the amount judged by the Employer to be reasonable, based upon experience of what such costs should be in the circumstances.

## Headquarters Area

The area within a 16-kilometre (10-mile) radius surrounding the actual building or other regular place of employment of the employee.

## **Incidental Expenses**

Includes items such as personal supplies and services, the costs of which can be attributed to a period in travel status, but for which no other reimbursement or allowance is provided under this directive.

#### Kilometerage/Mileage

The distance actually travelled on the Employer's business.

#### **International Travel**

Travel outside Canada.

#### **Public Transportation**

All forms of transportation for which a fare is paid other than privately owned, rented, or chartered vehicles.



## **Transportation Expenses**

Includes commercial air, rail, automobile (private or rental), road, ferry and bridge tolls, and parking charges.

## Travel Expense

An expense actually and necessarily incurred by an employee in connection with travel on the Employer's business.

#### **Travel Status**

Absence of the employee from his/her headquarters area on the Employer's business involving travel and/or accommodation with the approval of his/her supervisor.

#### Workplace

The location at or from which an employee ordinarily performs the duties of his/her position including any vehicle or mobile equipment used or likely to be used by an employee in the course of performing his/her position. In the case of an employee whose duties are of an itinerant nature, it is the actual building to which the employee returns to prepare and/or submit reports, etc., and where other administrative matters pertaining to the employee's employment are conducted.

## **Policy Objectives**

Proper implementation of this policy will achieve the following objectives:

- educate employees who travel on the Employer's business so that they clearly understand the government's cost control objectives and how employees can help to achieve these
- provide a means to evaluate the effectiveness of the policy
- take advantage of technological advancements to further the aims of the Travel & Hospitality Policy
- all new employees and Board members will receive a copy of the Travel & Hospitality Policy as part of their orientation package and will be required to sign an acknowledgement of its receipt and that they have been given an overview of its content.

## Travel to/from Workplace at Unusual Hours

When an employee is required to report to work early or to remain/return at work after normal hours, the Employer may, as a direct consequence of the hour, authorize payment for the use of a taxi.



#### **Credit Cards**

As a general practice, all employees who are required to travel on a regular basis, should use the corporate credit card. Personal credit cards may be used for payment of travel expenses provided that the travel expense claim is supported by an official itemized receipt or a voucher or invoice supplied by the establishment indicating the payment of the account. The employee must pay his/her own credit/travel card accounts. Any fee or deposit required for maintaining a personal credit card must be borne by the employee. Interest charges and surcharges on credit card accounts cannot be claimed.

#### In Province Travel

In province travel (outside the headquarters area) must be pre-approved by a supervisor. The In Province Travel Approval form is attached as Schedule A and can also be found on brig.

#### **Out-of Province Travel**

All out of province travel shall be preauthorized, and all travel plans must be reviewed prior to being authorized to determine consistency with organizational goals. The Out of Province Travel Approval form is attached as Schedule B and can also be found on brig.

The following table outlines directives on out of province travel eligibility. These directives establish criteria for determining the number of staff who may travel when out of province travel is required.

Reason for Travel	Maximum Number of Staff
To attend conferences pertinent to an employee's duties.	To be determined by the CEO
All attendees must submit a written report to the CEO	
that summarizes the conference and the knowledge	
obtained	
To attend events related to the employees work	To be determined by the CEO
responsibilities when the travel costs are fully or	
significantly funded by an external organization	
To receive training that is required by staff as a result of	To be determined by the CEO
a new computer system or new duties when that training	
is not available locally at lower cost	
To develop business opportunities	To be determined by the CEO

All requests for out-of-province travel shall contain the following information:

- the purpose and duration of the trip
- the location(s) to be visited
- the dates and times of arrival and departure



- any pre-paid transportation, meals, or accommodation
- the modes and classes of transportation authorized
- vehicle rental authorization, including size
- the type of accommodation, place, and daily rates
- meals, incidental expenses to be authorized, or whether actual and reasonable expenses for meals and incidentals will be reimbursed
- other legitimate expenses involved

## **Expense Claim Request**

Travel expense claims for out of province travel shall contain an explanation on the travel expense reimbursement request whenever there are material changes from the preapproved arrangements. In such cases, the expenditures shall be authorized by a person at the same level as would have been necessary for the original approval.

#### **Out-of-Country Travel Form**

For employees travelling out of country, it is their responsibility to complete the Out-of-Country Travel Form at least two weeks prior to travelling. The Form must be approved by the CEO and forwarded to Treasury Board for approval. A copy of the completed and approved requests will be forwarded to the Treasury Board. The Out-of-Country Travel Approval form is attached as Schedule C and can also be found on brig.

#### Meal Rates

Meal rates paid shall be based on actual and reasonable costs and are applicable only if meals are not provided on a carrier or included in the cost of the hotel. Where meals are provided, the rates shall be reduced accordingly.

Meals taken during part days in travel status are reimbursed in accordance with actual and reasonable costs. Itemized receipts are mandatory. Any meal claim without an itemized receipt will be reimbursed at the per diem amount.

## **Cell Phone Usage**

An employee on travel status overseas shall be reimbursed the costs incurred for local and longdistance telephone calls necessarily placed as a result of the Employer's business. Receipts are required for calls placed while on overseas travel.

It is the employee's responsibility to arrange for a roaming package for their cell phone prior to travelling out of Province. Failure to do so will result in the employee covering additional charges to their bill.



## Additional Medical Coverage

Waterfront Development employees who are engaged in work pursuant to their employment, which includes travelling on the Employer's business in any form of transportation, are insured under their Medavie Blue Cross (Worldwide Travel Benefits) policy. Additional travel medical insurance coverage purchased voluntarily is a personal expense, and premiums may not be claimed.

Employees on international travel shall be entitled to reimbursement of the cost of insurance to cover repairs or a replacement of lost or damaged luggage while travelling, except where such coverage is provided by the carrier.

#### **Passports**

When an employee is required to undertake international travel on authorized Employer business, the employee shall make the necessary arrangements for obtaining an appropriate official passport or visa and any required inoculations, vaccinations, x-rays, and certificates of health at no expense to the employee.

## **General Receipts**

Receipts must be obtained and submitted to support all travel expenditures, including transportation ticket stubs; pre-paid transportation and meals or accommodation shall also be noted.

The only expenses for which receipts are not required are as follows:

- parking meter
- claims for per diem meal allowances (unless otherwise specified)
- incidental expenses
- claims for car mileage or allowances

Where the employee certifies that the receipt was lost, accidentally destroyed, or unobtainable, a personal declaration may replace the receipt. Credit card transaction records are not acceptable as receipts.

### **Business Hospitality**

Claims for hospitality expenses must be reasonable and appropriate, given the circumstances, and authorized by the President & CEO.

#### Vacation Add-on

The President & CEO may authorize an employee to combine a business journey with one taken for vacation or other personal reasons. All expenses relating to an employee's spouse are not



allowable. The allowable travel expense will be limited to those actual, allowable costs that would have arisen if the journey had been made solely for business purposes and in no instance may exceed the most economical means of travel.

## **Authorizing Claims**

The CEO must have their travel request and travel reimbursement request authorized by the Chair of the Board or Finance, Audit & Risk Management Committee. Staff claims must be authorized and approved by a supervisor. Board claims must be authorized by the Chair of the Board. Claims from the Board Chair must be authorized by the Chair of the Finance, Audit & Risk Management Committee. A claimant may not authorize his/her own claims.

## Commercial Transportation

The selection of the mode, class, and schedule of commercial transportation shall be made by the Employer on the basis of cost, convenience, and practicality. Where commercial transportation is authorized and used, the employee will be reimbursed the actual and reasonable costs upon evidence of payment.

The standard for air travel is economy class and this includes charters and other reduced fares. This rule may be varied only when an additional cost is justified by program-related reasons such as there being no less expensive class of air travel available and a delay in arrival is unacceptable. The use of a class more expensive than economy must be specifically authorized by the CEO. In all other instances, the lowest available airfares appropriate to particular itineraries shall be sought when making bookings. Discount and reduced fares shall be selected rather than full-fare economy when these rates are available.

#### Itineraries

Itineraries should be arranged to provide for an overnight stop after continuous travel time of at least nine hours.

#### **Taxis**

In general, the use of taxis should be confined to short trips in situations where it is not suitable or reasonable to use local public transportation. The points of departure and destination must be indicated.

#### **Employee-Driven Vehicles Distance Limits**

The following guidelines have been developed, which are intended to support employee safety. Specific situations may require different approaches being taken. If an employee's destination is further than 450-kilometres away, the use of the employee-driven vehicle should not normally be authorized. However, when travel by commercial carrier presents significant inconvenience or is



not deemed practical by the Employer in terms of overall costs, including salary and other expenses, an employee-driven vehicle may be authorized.

In the interest of safe driving, when employee-driven vehicles are authorized, employees should not normally be expected to drive more than:

- 300-kilometres after having worked a full-day
- 450-kilometres after having worked one-half day
- 600-kilometres on any day when the traveller has not worked

Payments in excess of those normally incurred, such as road, ferry, bridge, tunnel, tolls, and parking charges shall be reimbursed based upon receipts, where available. Drop-off charges shall not be reimbursed unless preauthorized and may be authorized only where it is cost-beneficial.

## Waterfront Development Owned Vehicles Authorization

A Waterfront Development vehicle will not be driven by anyone other than an employee unless authorized by the supervisor. Persons authorized to drive vehicles must have a valid driver's license.

## Carriage of Passengers

Employees authorized to drive a Waterfront Development owned vehicle must drive it themselves. There is no liability coverage for unauthorized drivers who would be personally liable in the event of an accident. Furthermore, passengers are not to be carried in a Waterfront Development vehicle unless otherwise authorized by the driver's manager/supervisor.

## **Reimbursement for Expenses**

Expenses incurred in the use of Waterfront Development owned vehicles are usually charged as they occur, using credit cards provided by the Employer. Where credit cards are not provided, an employee shall be reimbursed necessary disbursement made in connection with the operation of the vehicle, based upon receipts. Such expenses do not include parking fines or traffic violations, which are the responsibility of the employee, except in circumstances deemed to be unforeseen.

### Personal Use

Employees shall not use Waterfront Development vehicles for personal travel.

#### **Rental Vehicles**

The employee is responsible for the payment of rental costs where such is authorized for travel use. Such cost will be reimbursed to the employee upon receipt of their travel reimbursement



#### request.

Employees using rental vehicles for work related purposes are required to use their corporate credit card to rent the vehicle. In situations where the employee does not have a corporate credit card and only travels infrequently, their supervisor may authorize the use of their personal credit card. Where reasonable and practical, only compact-sized vehicles shall be rented. Full-size or specialty vehicles may be authorized only when warranted by:

- the number of passengers to be carried
- the bulk or weight of the goods to be transported
- an extenuating circumstance

Where practical, round trips in excess of 450-kilometres, should be driven using a rental vehicle. Drop-off charges will not be reimbursed unless preauthorized and may be authorized only where it is cost-beneficial.

Other expenses incurred while operating a rental vehicle such as tolls, and parking charges will be reimbursed upon receipts.

Waterfront Development's automobile insurance policy covers damage to rented vehicles up to \$50,000. The policy also covers employees against claims for bodily injury or property damage to a third party. As such, employees should decline the coverage offered when renting a vehicle while performing their duties on behalf of Waterfront Development.

## **Privately Owned Vehicles**

#### Insurance

To ensure that employees are adequately protected, privately owned vehicles used on the Employer's business shall, as a minimum, have basic insurance coverage. The employee is responsible for payment of their respective insurance premiums. When the use of a privately owned vehicle is authorized, the manager/supervisor must ensure that the employee is informed that the Employer assumes no financial responsibility beyond payment of the authorized kilometre (mileage) rate and that, in the event of an accident, the Employer assumes no responsibility for the deductible amounts related to comprehensive or collision coverage.

#### Reimbursement for Use

When, for any authorized Employer business travel, an employee requests and the manager/supervisor agrees to the use of the employee's privately owned vehicle, the employee will be reimbursed for the appropriate rate for the actual distance driven on the Employer's business (see Schedule D for rates).



## Kilometerage

All employees should refer to the Kilometerage Rates and Transportation Allowances (see Schedule D) for information on kilometerage rates payable for the use of privately owned vehicles driven on authorized Employer business. Employees shall use only the most direct routes and shall claim only for distance necessarily driven on the Employer's business travel during the period claimed.

When an employee is using their personal vehicle, the mileage claim should be based on the distance from work to destination or home to destination, whichever is less.

#### Accommodation Reimbursement and Standards

The CEO will authorize an employee to stay in establishments that are conveniently located and comfortably equipped. An employee will be reimbursed only the actual and reasonable expenses incurred for commercial accommodation authorized by the Employer, and proof of payment is required.

#### Private Accommodation

Where the employee is required to be away overnight on the Employer's business and his/her supervisor has authorized the use of private overnight accommodation, the employee may be reimbursed to a maximum of \$40.00 per night.

#### Cancellations and Guaranteed Reservations

When travel plans change and the accommodation will not be required, the employee shall ensure that reservations are cancelled directly with the commercial establishment(s). Proof of cancellation shall be obtained (i.e., cancellation number and agent's name).

#### Meals General

All employees should refer to Schedule D for information on meal allowances.

## Travel Status with Overnight Accommodation

For each day or part day in travel status where overnight accommodation is authorized, an employee shall be paid a meal allowance for each breakfast, lunch, and dinner, when applicable, if the meal was not provided free of cost to the employee or as part of the transportation cost.

When this allowance is paid, no additional amount may be claimed for meals, or for gratuities associated with meals.



## Travel Status of Less Than One Day

For travel status of less than one day, when a round trip journey generally takes place on the same calendar day, the appropriate meal expenses will be paid only where the Employer is satisfied that the employee was actually in a position to incur restaurant meal expenses and did not make other arrangements.

#### Meals within Headquarters Area

Meal expenses incurred within the headquarters area shall not be reimbursed except as otherwise provided for in the policy. Expenses incurred in connection with attendance at meetings or events that are of personal interest shall not be reimbursed.

In situations where employees who are required to work through or beyond normal meal hours and who are clearly placed in situations of having to spend more for the meal than would otherwise be the case may be reimbursed based on receipts, within the limits indicated in Schedule D, or when circumstances dictate, actual and reasonable expenses may be reasonably reimbursed when employees are placed in situations where a meal is of exceptionally high or low cost in the following circumstances:

- when employees are required to attend conferences, seminars, meetings, or public hearings at which weekend sessions are scheduled
- when employees are required to attend formal full-day conferences, seminars, meetings, or hearings and where meals are an integral part of the proceedings
- when intensive task force or committee studies are enhanced by keeping participants together over a normal meal
- other exceptional situations resulting directly from an employee's duties where the reimbursement of meal expenses is clearly reasonable and justifiable

#### **High Meal Cost Situations**

The daily amounts authorized for meal allowances while travelling on the Employer's business inside the province provide an adequate allowance. Only where an employee is exposed to unusually high costs within the province will the employee be reimbursed his/her actual receipted costs per individual meal that exceed the per diem to the extent that the expenses claimed are reasonable and justifiable in the circumstances. Meal claims shall be on an individual basis over the course of a day. If an employee is seeking reimbursement of receipted meal, (within or outside of the province), they must submit receipts for all meals they are seeking reimbursement for on that day.

#### **Meals Provided**

Throughout the total period in travel status, deductions from the per diem meal rates shall be made in respect of meals provided, such as meals served by a carrier en route, or meals included



in conference registration fees or accommodations costs.

Employees whose religious beliefs or medical requirements prohibit them from consuming certain foods should be aware that appropriate meals can normally be obtained from caterers and air carriers, provided that adequate advance notice of a special requirement is given.

## **Incidentals and Other Expenses**

Reasonable expenses incurred by an employee on the business of the Employer may be reimbursed by the Employer subject to the Employer's approval. In addition, where an employee is travelling on the Employer's business and overnight commercial accommodations have been authorized and used, the employee will be reimbursed an allowance of \$5.00 per day to cover miscellaneous out-of-pocket expenses.

#### Tips and Gratuities

When claiming per diem meals, tips and gratuities are provided for in the per diem amount. When claiming receipted meals, tips and gratuities up to 15% of the allowable meal amount may be claimed provided the amount is included on the receipt.

#### Illness, Accident, or Family Emergency

When, in the opinion of the attending physician, an employee's condition resulting from illness or injury while in travel status warrants the presence of the next of kin or a representative of the family, actual and reasonable transportation and accommodation expenses may be paid with the approval of the CEO.

## Monitoring

The President & CEO is responsible for ensuring monitoring procedures are established to determine compliance with the Travel Policy.

A presentation of the Travel & Hospitality Policy will be made annually at an all-staff meeting. This meeting will provide an overview of the Policy and offer an opportunity for staff to ask questions. In concert with staff feedback and management's observations, annual consideration will be given to any policy amendments that may be deemed appropriate.

Additionally, all new staff and Board members will receive a copy of the Travel Policy as part of their orientation package and will be required to sign an acknowledgement of its receipt and that they have been given an overview of its contents.



# In Province Travel Approval (To be completed prior to making travel arrangements)

Name	Title
Date of Travel	Destination
Purpose / Objective of Travel	ž <u>S</u>
	*
Employee	Date
Approved By:	
Supervisor	Date



## Out of Province Travel Approval (To be completed prior to making travel arrangements)

			_	
Name			Title	
Date of Travel			Destination	
Purpose / Objective of Travel				
No. of Waterfront Develop	ment employees attend	ling		
If more than one person att	ending, please explain	:		
Estimated Costs				
Details	Individual Cost	Group	Cost	Comments
Fees (Registration, etc.)				
Transportation (Mode)				
Accommodation				
Meals	75			
Other (Specify)				
Total		102.248		
Employee		10		Date
Approved By: Supervisor		•8		Date

Following travel, all attendees must submit a writ and the knowledge obtained. This report must be	ten report to the Presider signed off by both the er	nt & CEO that summarizes to a comparize to the compart of the comp	he conference O.
Summary of conference and knowledge obtained:			
(If more space required, report may be submitted	as an attachment)		
14			
8			
		*	
Employee		Date	
Approved By:			
orbitoria all			
President & CEO		Date	

If this is out-of-country travel, the attached Out-of-Country Travel Approval form must be completed, approved by the

Note:

President & CEO and submitted to Treasury Board.

To be completed following travel:

#### **OUT-OF-COUNTRY TRAVEL APPROVAL**

Sec	tion A - Description	of Ac	tivity				
De	partment						
Na	Name Title					-11-	
	urpose/Objective f Travel						
Da	te of Travel			Destination	on		
Na	ture of Meeting						
	Federal-Provincial		Training/Developm	nent		Busin	ness Development
	Conference		Audit			Annu	ıal Meeting
	Other(describe)						
Are you a presenter at this meeting?					Yes - No -		
Are you the department's official representative at this meeting?					Yes D No D		
How many other department officials will be in attendance, if any?							
atte	nore than one person ending this meeting, ase explain		5	8			39
Anticipated Outcomes from meeting							
Implications of not travelling							
Go	vernment Initiatives \$	Suppor	ted				
L							
Ext	ternal Partners						
Co	ntacts						

Note: The information contained in Section A is accessible by senior officials in the Government of Nova Scotia through the Intergovernmental Affairs intranet site. Information may be disclosed for the purpose of coordinating upcoming international activity and understanding Nova Scotia's engagement with other governments. Financial information will not be shared on the intranet site. If you have concerns about the disclosure/distribution of this information please contact Intergovernmental Affairs.

Please ensure that a copy of the completed form is forwarded to Intergovernmental Affairs

## Section B - Financial Information

NAME	TITL	.E	Business Area	Cost Centre	Cost Element	OUT-OF-PROV. TRAVEL BUDGET AVAILABLE
1						
2						
3						
4						
5						
6						
7						
		ESTIMA	TED COSTS			
DETAILS	INDIVIDUAL COST	GROUP COST	RECOV	ERIES		COMMENTS
FEES (Registration etc.)						
TRANSPORTATION						
ACCOMMODATION						
MEALS						
OTHER (Specify)	*1					
TOTAL						

<u>Date</u>	Employee Signature
_	
Approved by:	
President & CEO	
Date	



An employee must be paid in accordance with the rates set out in the following table for all kilometers driven in connection with employment:

\$0.4289/km (as of April 1, 2017)

The per diem claimable for each meal (which is interpreted as the actual amount expended up to the maximum rate inclusive of taxes and gratuities) is set out as follows (as of April 1, 2013):

Breakfast per diem	\$8.00
Lunch (mid-day) per diem	\$15.00
Dinner (evening) per diem	\$20.00

#### Breakfast

The cost of breakfast may be claimed only when the employee has been travelling on the Employer's business for more than one hour before the recognized time for the start of the day's work.

#### Dinner

The cost of the evening meal may be claimed when the employee is not expected to return to his or her residence before 6:30 pm.

#### General

The per diems claimable for meals while travelling on the Employer's business provide an adequate allowance for each day. Employees travelling on the Employer's business within the province will be reimbursed his/her receipted costs per individual meal that exceed the per diem only when an employee is exposed to unusually high costs and the expenses claimed are reasonable and justifiable in the circumstances. Meal claims shall be on an individual meal basis over the course of a day. If an employee is seeking reimbursement of receipted meal, (within or outside of the province), they must submit receipts for all meals they are seeking reimbursement for on that day.

Employees travelling outside the province are permitted to request an advance of expected costs for meals and incidentals at the current per diem rates, based on the appropriate travel form. The employee should complete, and have their supervisor sign, the Travel Advance Request form (available on brig) and submit to the Accounting Manager at least ten (10) days before the first day of travel to allow adequate time for processing the payment.